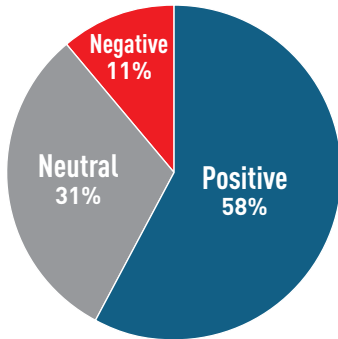
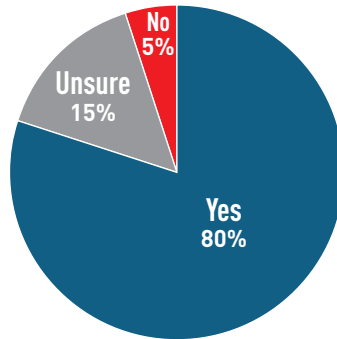


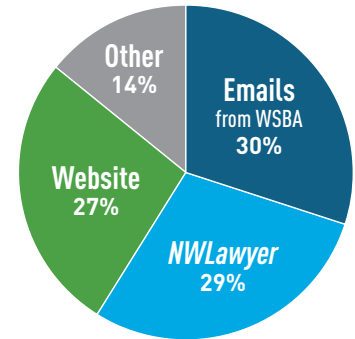
What is your perception of the WSBA?



Do you know the ways you can be involved with the WSBA?



What is your main source of information about the WSBA?



WSBA REPORT CARD		FY18 Q3-Q4	FY19 Q1	FY19 Q2
How members grade the WSBA	✓ Upholding high-quality standards for Washington’s legal profession	A	A	A
	✓ Providing high-quality CLEs	A	A	A
	✓ Supporting diversity and inclusion in the legal profession	A	A	A-
	✓ Providing high-quality professional programs and services	A-	A-	A-
	✓ Helping members expand access to justice in their communities	B+	A-	B+
	✓ Preparing the legal profession for changes in the future	B+	B+	B+

Sample comments and themes:

“The Bar has always gone to bat for me when I needed it.”

“I’d like to see more for lawyers in the public sector.”

“I appreciate Casemaker and am glad to see that Fastcase is a new option.”

Member Survey Participants

SIZE OF LAW FIRM			
Solo	18	100+	9
2-5	16	Govt/Public	13
6-10	8	In-house	6
11-20	5	Retired	2
21-100	8	Other	15

MEMBER’S CONGRESSIONAL DISTRICT					
District 1	10	District 5	5	District 8	3
District 2	6	District 6	11	District 9	16
District 3	6	District 7S	12	District 10	5
District 4	7	District 7N	15		

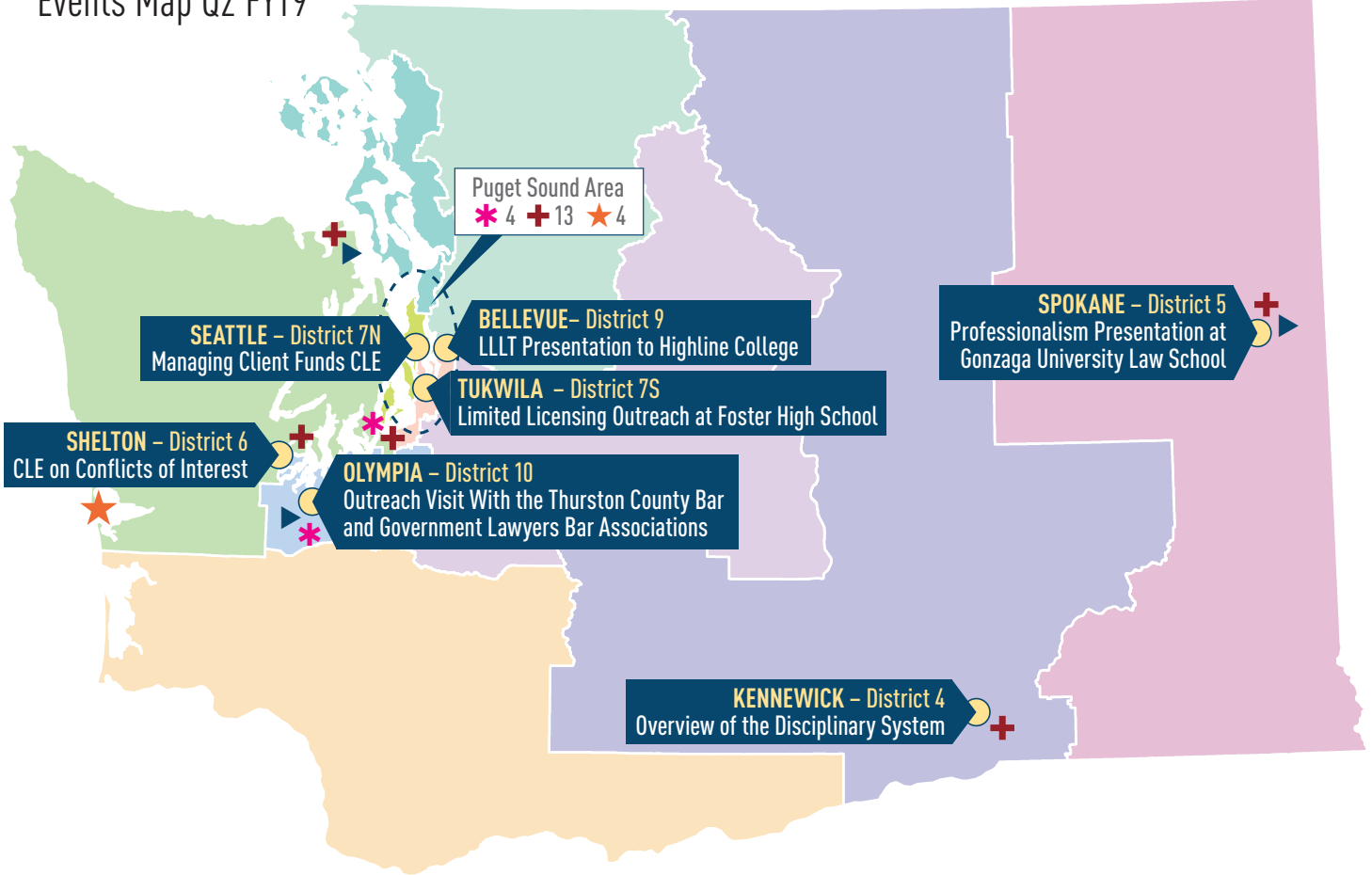
Explanation of member survey

This phone survey will be conducted each quarter by randomly selecting members from the full membership and conducting 10-minute phone calls with them.

The goal for each quarter is to speak to 105 different members. 105 members constitutes a statistically significant sample. Our response rate for Q2 was 17%.

WSBA Outreach Highlights

Events Map Q2 FY19



Select Highlights from Q2

Every quarter, WSBA aims to host an outreach event in each of Washington's ten Congressional districts.

Events

	Q3-Q4 FY18	Q1 FY19	Q2 FY19
▶ WSBA Ambassadorship	55	14	3
* Diversity & Inclusion	38	1	6
★ Professional Programs	11	3	5
◇ Access To Justice/Public Service	21	-	-
+ Ethics/Professional Education	30	19	18

WSBA Call Center Volume Q2 FY19*

CALL CENTER DATA FOR Q2 IS NOT AVAILABLE

2,144
EMAIL RESPONSES

*Other groups and teams at WSBA have significant numbers of direct contacts with members that are not reflected in the call center volume.