Established by Washington Supreme Court Administered by the WSBA Hon. Paul Bastine, ret, Chair



MEETING MINUTES July 18, 2019

<u>Members Present:</u> Hon. Paul Bastine, ret., Chair, Michele Carney, Prof. George Critchlow, Brooks Goode, Gary Swearingen, Andre Lang (by phone), Trena Berton, and Amber Rush (by phone).

Members Excused: Sarah Sumadi, Jennifer Unger, Doug Walsh, and Joseph Williams.

<u>Also Attending</u>: Julie Shankland (General Counsel/Staff Liaison), Michelle Lucas (ATJ Liaison), Ellen Reed (ATJ Tech Liaison), Janet Skreen (by phone), Crissy Anderson (by phone), Sonya Kraski (Snohomish County Clerk) and Kyla Jones (WSBA Paralegal).

MINUTES

The Board approved the June 20, 2019 minutes by consensus.

<u>UPDATES</u>

Board Chair Hon. Paul Bastine announced that he planned to resign as Chair and from the Board on September 30, 2019.

COURTHOUSE FACILITATOR PROGRAM - CONTINUED DISCUSSION

Crissy Anderson, Janet Skreen, and Sonya Kraski provided the Board with additional background information on the facilitator program's history and the issues that they currently face. The Board continued to discuss these issues and decided to focus on two areas: helping to obtain budgetary assistance for training and 2015 proposals, and updating non-mandatory best practices. Michelle Lucas (ATJ Liaison) will bring up the topics of funding and best practices with ATJ at their meeting in August to see if they are interested in pursuing this and working with the Board.

<u>GR 24 PROPOSED AMENDMENT – FACILITATED DISCUSSION AND LOGIC MODEL DEVELOPMENT</u>

The Board received a presentation by Ellen Reed (ATJ Tech Liaison) demonstrating logic model development. The presentation covered a discussion about decision trees, ways to investigate identified problems, designing solutions, and creating a timeline and work plan. There was further discussion on potential research techniques and how to accumulate data. The Board decided to focus on accumulating data to determine if consumers are being harmed by online legal services.

A motion was made and seconded to send a letter to the Washington Supreme Court to withdraw the current GR 24 rule proposal in order to provide more time for the Board to consider the recently received stakeholder input. The motion passed unanimously.

ASSIGNMENTS

The assignments for the Board members to complete by August 16 meeting are as follows:



- Gary: Request BBB data on Legal Zoom and Rocket Lawyer
- Doug: Request Washington State Attorney General data
- Julie/Kyla: Locate and distribute California sponsored report on legal services
- All: Read NYSBA Task Force Report and Stakeholder Feedback to NYBSA proposal

The meeting was adjourned.

