

MEETING MINUTES

December 19, 2019

Members Present: Douglas Walsh, Interim Chair, Trena Berton, Prof. George Critchlow, Amber Rush, Gary Swearingen, Jennifer Unger, and Joseph Williams.

Members Excused: Michele Carney, Brooks Goode, and Sonya Kraski.

Also Attending: Julie Shankland (General Counsel/Staff Liaison), Kyla Jones (WSBA Paralegal), Prof. Drew Simshaw (POLB Applicant), Michael Cherry (POLB Applicant), Mir Tariq (POLB Applicant), Sanjay Walvekar (WSBA Outreach and Legislative Affairs Manager), Brian Kreger (Legal Shield), and Joe Lombino (Legal Shield).

Interim Chair Doug Walsh called the meeting to order at 9:38 AM once a quorum was established.

1. LEGAL SHIELD LEGISLATIVE PROPOSAL PRESENTATION

The Board received a one-hour long presentation from Brian Kreger and Joe Lombino at Legal Shield (aka pre-paid legal). The presentation included information on the attorney-client relationship, the services provided, and other details of the legal service plan. Brian Kreger and Joe Lombino answered many of the Board's questions about marketing, billing, and the internal complaint process.

2. MINUTES

A motion was made and seconded to approve the October 17, 2019 minutes. The motion passed unanimously.

3. COURTHOUSE FACILITATOR PROGRAM DISCUSSION

Interim Chair Doug Walsh reported on his meeting with POLB member, Sonya Kraski, regarding the Courthouse Facilitator Program. Doug and Sonya will work together to compose a message to send to Courthouse Facilitators across the state to gather important feedback.



4. ONLINE LEGAL SERVICES DISCUSSION

The Board discussed Susan Saab Fortney's article, *Online Legal Document Providers and the Public Interest: Using a Certification Approach to Balance Access to Justice and Public Protection*. The discussion focused on industry self-regulation and certification.

5. UPDATES

- AG PPR

Interim Chair Doug Walsh prepared a public records request to the Attorney General's Office for the Board's input. The request will be edited and reviewed for the next meeting.

- Applications sent to Court

The three applications the POLB received have been sent to the Court.

- Communications with Court Regarding Withdrawal of GR 24

Interim Chair Doug Walsh received a letter on October 24, 2019 from Justice Charles W. Johnson, Chair of the Supreme Court Rules Committee, agreeing to withdraw the proposed amendments to GR 24. It is no longer available for comment.

6. NEXT MEETING – January 16, 2020

The Board decided to meet telephonically on January 16, 2020 from 12:00 PM to 1:00 PM.

EXECUTIVE SESSION

The Board voted to end the executive session.

The meeting was adjourned.