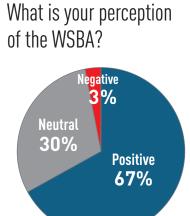
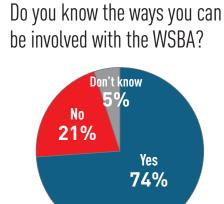
## WSBA Member Survey

## Q3 FY20





What is your main source of information about the WSBA?



	WSBA REPORT CARD	FY19 Q4	FY20 Q1	FY20 Q2	FY20 Q3
	✓ Upholding high-quality standards for Washington's legal profession	<b>A</b> –	Α	<b>A</b> –	Α
How members grade the WSBA	✓ Providing high-quality CLEs	Α	Α	Α	Α
	$\checkmark$ Supporting diversity and inclusion in the legal profession	<b>A</b> –	Α	Α	Α
	$\checkmark$ Providing high-quality professional programs and services	<b>A</b> –	<b>A</b> –	<b>A</b> –	Α
	$\checkmark$ Helping legal professionals expand access to justice	B+	B+	B+	B+
	$\checkmark$ Preparing the legal profession for changes in the future	В	B+	B+	B+

## Sample comments and themes:

"The listening tours were great. It was the first time in 30 years that I've seen that happen. It was powerful and meant a lot to me." "Do more to promote diversity in the profession."

*"I think one thing that the WSBA does well is disseminate information."* 

### **Member Survey Participants**

SIZE OF LAW FIRM								
Solo	9	100+	1					
2-5	10	Govt/Public	5					
6-10	1	In-house	4					
11-20	6	Retired	1					
21-100	3	Other	3					

MEMBER'S CONGRESSIONAL DISTRICT								
District 1	0	District 5	4	District 8	3			
District 2	2	District 6	7	District 9	5			
District 3	2	District 7S	7	District 10	3			
District 4	1	District 7N	3	Out-of-state	6			

### Explanation of member survey

This phone survey will be conducted each quarter by randomly selecting members from the full membership and conducting 10-minute phone calls with them. Our response rate for Q3 was 4%.

#### WASHINGTON STATE BAR ASSOCIATION

## WSBA Outreach Highlights



Due to the COVID-19 pandemic, most WSBA services and resources were operating remotely in Q3. In lieu of a regular outreach map, we are sharing information about the WSBA CLE team's response to the pandemic. The WSBA COVID-19 Taskforce and the internal WSBA COVID-19 response workgroup were integral in planning the CLE team's offerings.

## WSBA CLE Q3 FY20

Operating remotely, CLE continued to develop and deliver live programming over Q3, including virtual midyears, half day and full day programs, and mini CLEs.

Estimated attendance for Q3 was 11,640

> With a focus on member resources, WSBA put together a slate of free live and on-demand CLE programs. Topics covered were specifically curated to address issues relevant in light of the pandemic and, in total,

WSBA CLE

# 19 CLE credits

the course of the quarter.

3,737 members registered for 18,433 free on-demand CLE products.

\*(24,765.5 CLE Credits) from 4/3/20 through 6/30/20.

The free live webinar six session series *Practicing During a Pandemic* drew interest from members as well.

On average **1,375** individuals tuned in live for each.

**6,870** tuned into the live webinar series.

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p.2 - WSBA Q3FY20 V3 091520