WSBA REPORT CARD

- Upholding high-quality standards for Washington’s legal profession: A
- Providing high-quality CLEs: A
- Supporting diversity and inclusion in the legal profession: A
- Providing high-quality professional programs and services: A–
- Helping members expand access to justice in their communities: B+
- Preparing the legal profession for changes in the future: B+

WSBA Member Survey Q1 FY20

What is your perception of the WSBA?
- Positive: 54%
- Neutral: 34%
- Negative: 12%

Do you know the ways you can be involved with the WSBA?
- Yes: 82%
- No: 13%
- Unsure: 5%

What is your main source of information about the WSBA?
- NWLawyer: 34%
- Website: 21%
- Emails from WSBA: 32%
- Other: 13%

Sample comments and themes:
- “I think (the WSBA) provides good CLEs and a good legal research platform. It’s my sole source of legal research.”
- “The Ethics line is practical and helpful. I appreciate that someone who has done research calls me back to answer questions, and provides written follow-up.”
- “At times it feels like an elite organization, better to be more inclusive.”

Member Survey Participants

<table>
<thead>
<tr>
<th>Size of Law Firm</th>
<th>Solo</th>
<th>26</th>
<th>100+</th>
<th>4</th>
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<td>2-5</td>
<td>7</td>
<td>Govt/Public</td>
<td>14</td>
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<tr>
<td>6-10</td>
<td>5</td>
<td>In-house</td>
<td>5</td>
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<tr>
<td>11-20</td>
<td>3</td>
<td>Retired</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>21-100</td>
<td>7</td>
<td>Other</td>
<td>5</td>
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<tr>
<th>Member’s Congessional District</th>
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<td>District 1</td>
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<td>District 7N</td>
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<td>District 9</td>
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<td>District 10</td>
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<td>Out-of-state</td>
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Explanation of member survey

This phone survey will be conducted each quarter by randomly selecting members from the full membership and conducting 10-minute phone calls with them.

The goal for each quarter is to speak to 105 different members. 105 members constitutes a statistically significant sample. Our response rate for Q1 was 13%.
WSBA Outreach Highlights

Every quarter, WSBA aims to host an outreach event in each of Washington’s ten Congressional districts.

Select Highlights

Events Map Q1 FY20

- District 2 – EVERETT
  Ethics Relating to Navy Legal Representation CLE Presentation

- District 7 – SEATTLE
  Minority Bar Association Governance Training

- District 9 – BELLEVUE
  Office of Disciplinary Counsel Year in Review Presentation: Probate & Estate

- District 6 – PORT ORCHARD
  Kitsap County Bar Luncheon Presentation

- District 10 – OLYMPIA
  Administrative Law Section’s Annual Award Presentation and Reception

- District 3 – LONGVIEW
  Ethics and Conflicts of Interests in a Small Community CLE Presentation

- District 4 – WALLA WALLA
  Ethical Messes in the Practices of Law CLE Presentation

- District 5 – SPOKANE
  Admissions, Bar Exam, and Character & Fitness Presentation

Events

- WSBA Ambassadorship 19
- Diversity & Inclusion 8
- Professional Programs 2
- Ethics/Substantive Law Education 18

WSBA Q1FY20 V2 022120

WSBA Call Center Volume* Q1 FY20

- TOTAL ESTIMATED CALLS 7,528

*Other groups and teams at WSBA have significant numbers of direct contacts with members that are not reflected in the call center volume.